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# STRDATA

## ACCESS GUIDE

STRDATA is a secure, data-driven platform provided by the Fidelity National Financial family of companies. To ensure security, STRDATA requires inHere Okta verification for user authentication.

### THIS GUIDE WILL HELP YOU



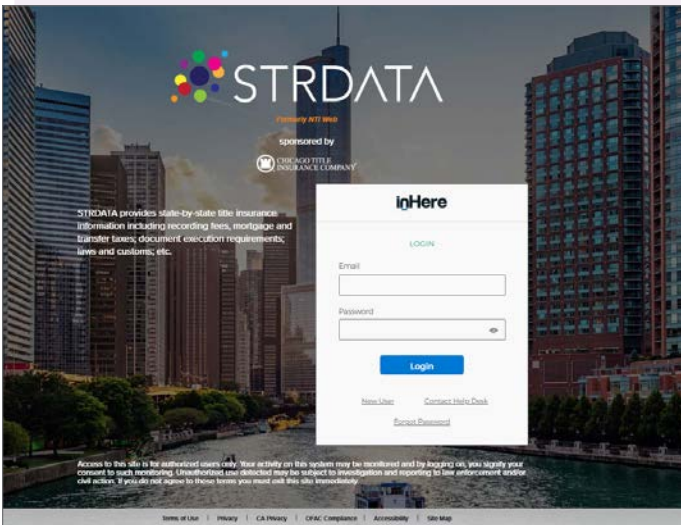
- ✓ Log in to STRDATA based on your user type
- ✓ Complete one-time initial inhere Okta user setup
- ✓ Log in to STRDATA after setup
- ✓ STRDATA Support

## 1 STEP ONE: IDENTIFY YOUR USER TYPE



### STRDATA LOGIN

<https://strdata.inhere.com>



### NEW USER TO STRDATA

(NEVER HAD AN ACCOUNT)

- Follow the [New User Registration](#) steps
  - Set up MFA preferences: [SMS](#) (recommended) or [Okta Verify](#)
- ➔ Go to: [New User Registration](#)

### EXISTING USER

(PREVIOUSLY USED NTI WEB OR INHERE)

#### 1. Without an inHere account?

- Log in using your NTI Web credentials
  - If you forgot your password, request a reset
- ➔ Go to: [Existing Users Without inHere Accounts](#)

#### 2. With an inHere account?

- Log in with your inHere Okta password
  - If you forgot it, reset your password
- ➔ Go to: [Existing Users With inHere Accounts](#)

#### 3. No active credentials?

- Your old NTI Web account was not migrated
  - You must register as a New User
- ➔ Go to: [New User Registration](#)



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# 1 STEP ONE: IDENTIFY YOUR USER TYPE

## NEW USER REGISTRATION

If you are new to **STRDATA**, follow these steps:

- 1 Go to <https://strdata.inhere.com>
- 2 Click **New User** and enter your email.
- 3 Choose your user type (Employee/Customer/Agent) and Company (Chicago Title, Commonwealth, Fidelity, etc.).
- 4 Enter your personal information.
- 5 If you're a Customer or Agent, enter the name of your **Contact** (Sales/Agency Rep). If unknown, check **I Don't Have a Contact**.
- 6 **Agree & Submit** your registration. You will receive a confirmation email with a link to create your password. This will now be your inHere Okta password.


 If you do not receive the email, check for typos and contact **HELP DESK:** [support@strdata.zendesk.com](mailto:support@strdata.zendesk.com).

 **IMPORTANT:** Each user must register their own account. Shared accounts are not allowed.

## EXISTING NTI WEB USER LOGIN


### EXISTING USER WITHOUT AN INHERE ACCOUNT

- 1 Go to <https://strdata.inhere.com>
- 2 Enter your email and NTI Web password. Your NTI Web password is now your inHere Okta password.
- 3 Continue to **Step 2**.

 If you forgot your NTI Web password, click **Contact Help Desk** from the **STRDATA** login page to request a temporary password.

### EXISTING USER WITH AN INHERE ACCOUNT

- 1 Go to <https://strdata.inhere.com>
- 2 Enter your email and your inHere Okta password.
- 3 Continue to **Step 2**.

 If you forgot your password, click **Forgot Password** from the **STRDATA** login page to reset your inHere password.

### PREVIOUS USERS WITHOUT ACTIVE LOGIN CREDENTIALS

- Your NTI Web account was not migrated.
- Follow the [New User Registration](#) steps to create an account.

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## 2 STEP TWO: ONE-TIME SMS AUTHENTICATION SETUP (RECOMMENDED) (REQUIRED FOR NEW & EXISTING USERS)

Use the following steps for SMS Authentication.

- 1 Navigate to <https://strdata.inhere.com>.



- 2 Enter your email and inHere Okta password.

- 3 The Okta widget will prompt you to set up Multifactor Authentication (MFA). Click the **SMS Authentication Setup** button (recommended).

- 4 Enter your mobile phone number and click **Send code**. A verification code will be sent to your phone.

- 5 Enter the code and click **Verify**.

- 6 After validation is complete, the **STRDATA** Welcome page will be displayed.



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## 2 STEP TWO: ONE-TIME OKTA VERIFY SETUP (REQUIRED FOR NEW & EXISTING USERS)

Use the following steps for Okta Verify authentication.

### STEP 1: INSTALL OKTA VERIFY ON YOUR PHONE

Download the Okta Verify app:

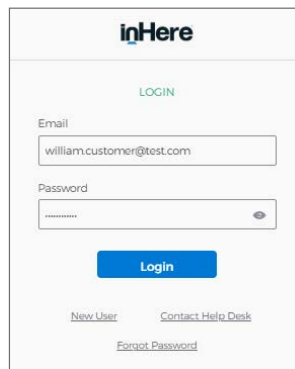


### STEP 2: SET UP OKTA VERIFY

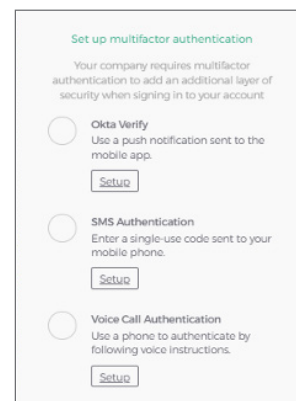
- 1 Navigate to <https://strdata.inhere.com>.



- 2 Enter your email and inHere Okta password.



- 3 The Okta widget will prompt you to set up Multifactor Authentication (MFA). Click the **Okta Verify Setup** button.

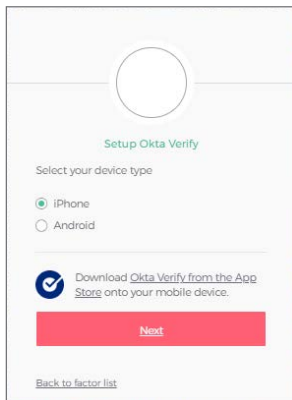


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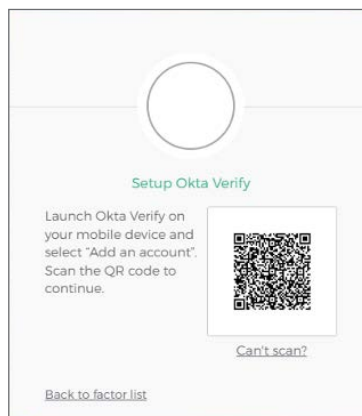
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## 2 STEP TWO: ONE-TIME OKTA VERIFY SETUP (REQUIRED FOR NEW & EXISTING USERS)

- 4 Select your device type.  
Click **Next**.



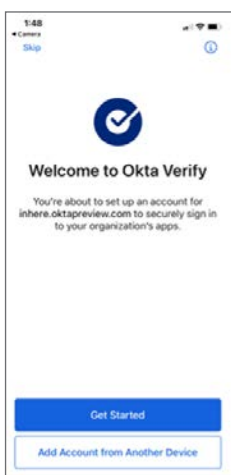
- 5 Using your phone camera, scan the QR code to link to the Okta Verify app.



- 6 Click **Enable Face ID**.



- 7 Click **Get Started**—your account is now linked to Okta!



- 8 After validation is complete, the **STRDATA** Welcome page will be displayed.



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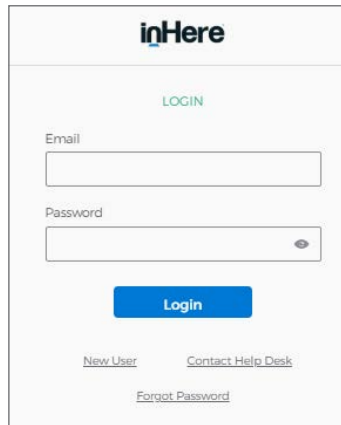
### 3 STEP THREE: LOGGING IN TO STRDATA WITH SMS AUTHENTICATION (AFTER INITIAL SETUP)

The next time the user logs into STRDATA, SMS Authentication will be used to verify your access to STRDATA.

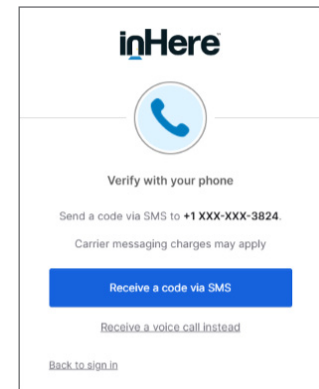
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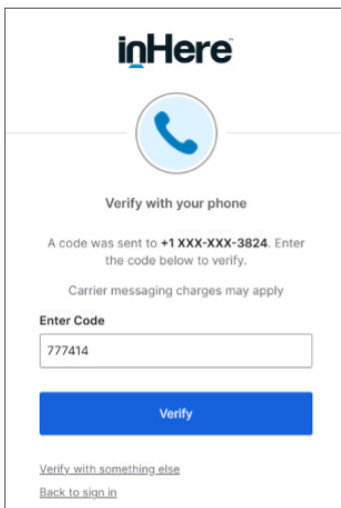
- 2 Enter your email and inHere Okta password.



- 3 User is prompted to verify using the phone. Click **Receive a Code via SMS** to send the code.



- 4 Enter the verification code. Click **Verify**.



- 5 After validation is complete, the STRDATA Welcome page will be displayed.



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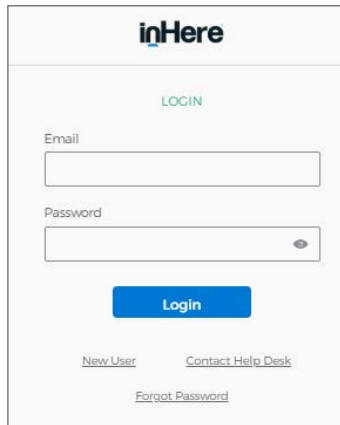
### 3 STEP THREE: LOGGING IN TO STRDATA WITH OKTA VERIFY (AFTER INITIAL SETUP)

The next time the user logs into **STRDATA**, Okta Verify will be used to verify your access to **STRDATA**.

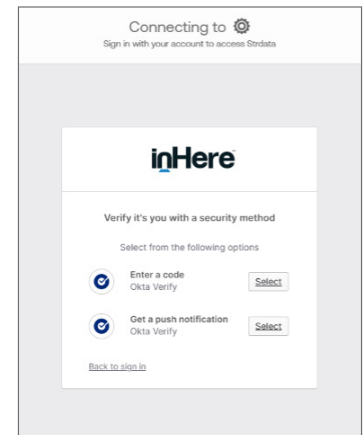
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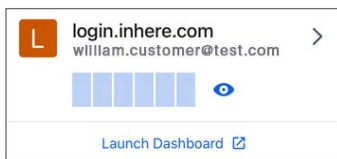
- 2 Enter your email and inHere Okta password.



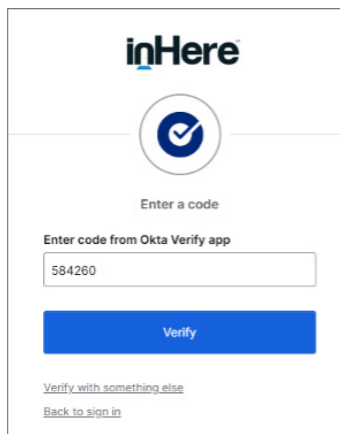
- 3 User is prompted to select a security method. Click **Enter a Code** to send the code.



- 4 From your phone open Okta Verify app, find the 6-digit code for “login.inhere.com” listed for your email. Tap on view icon to reveal the code.



- 5 Enter the 6-digit code. This code is time sensitive and may refresh to a new code. Click **Verify**.



- 6 After validation is complete, the **STRDATA** Welcome page will be displayed.



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## STRDATA SUPPORT



### NEED HELP?

For login issues or questions, contact the **STRDATA** Help Desk:



**EMAIL:** [support@strdata.zendesk.com](mailto:support@strdata.zendesk.com)



**LOGIN PORTAL:** <https://strdata.inhere.com>



### FINAL NOTES

- **STRDATA** does not support shared logins—each user must register individually.
- For the best experience, use the latest Google Chrome, Microsoft Edge, or Safari browser.
- If you experience persistent issues, contact [Help Desk](#) support.



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